

MakeMyTrip partners with Meru to offer ultra-sanitized airport cab service for safe & seamless travel

Introduces contactless, ozone sanitized and high-safety & hygiene procedures for drivers and riders at all touchpoints

National, 22 May 2020: In a bid to provide end-to-end contactless journey to air travellers, MakeMyTrip has partnered with Meru to provide ultra-sanitized cab services across all major airports in India. Through this partnership, the company aims to continue extending a seamless and connected air travel experience on a single platform - from booking flight tickets to experiencing a safe and contactless cab journey, with greater emphasis on hygiene and safety of travellers.

With a commitment to prioritize safety, while minimizing the exposure of the driver-partner and the passenger throughout the trip, a slew of stringent hygiene measures have been implemented by both the brands at all touchpoints. Some of the safety procedures include ozone sanitization that helps control spread of virus and bacteria inside the cab, Isopropyl Alcohol (IPA) sanitization of the cab's exteriors, temperature check of the driver-partner at the designated sanitization hubs at the airports. Additionally, upgraded hygiene measures within the cab include Air-protect Barrier sheet between the rider and the driver-partner, availability of alcohol-based hand sanitizer in the cab among others.

To offer a hassle-free booking experience, the company has integrated the cab booking option into the flight's funnel - enabling flyers to book their flight and airport cab service, together, with just one click.

Talking about the safety initiatives undertaken by MakeMyTrip to offer a sanitized airport cab experience, **Parikshit Chaudhary, Chief Business Officer - Ground Transport of MakeMyTrip** said, "*Through this partnership with Meru, we are confident of addressing one of the most real concerns of travellers during this difficult time, that of their safety. The partnership will help us provide a seamless and safe experience and takes one big worry away for our users who are flying, by helping them pre-book their*

airport transfers. With its exemplary safety standards for both riders and drivers, this partnership helps us prioritize travellers' health and safety at all times of their travel journey."

Commenting on the partnership, **Sandeep Dongre, COO at Meru Mobility Tech Pvt. Ltd.** said, *"Meru has always put its best foot forward when it comes to ride safety and reliability. During this challenging time, Meru has implemented 7-tier safety measures in order to provide safe ride experience to our passengers, driver-partners and also our ground staff. With this partnership, Meru compliments MakeMyTrip by providing safe and sanitised ultra-hygienic cab services to all the passengers traveling to and fro airport. Thus completing the entire travel value chain for a customer. The synergy between two brands will ensure a seamless travel experience to our riders."*

To offer a safe environment to air travellers, MakeMyTrip is also working collectively with airline partners to elevate safety standards at various travel touchpoints. In parallel, the company through its various awareness-building initiatives continues to encourage travellers to adopt and practice personal hygiene and other mandatory safety norms while flying and riding with cab partners.

About MakeMyTrip:

MakeMyTrip (India) Pvt. Ltd., a group company of MakeMyTrip Ltd. (NASDAQ: MMYT), is one of India's leading online travel company that owns and operates (directly or through affiliates) well recognized online brands, including MakeMyTrip, Goibibo and redBus. Through its mobile apps and websites, travellers can search, plan and book a wide range of travel services and products in India as well as overseas. The services and products made available include air tickets, hotel and alternative accommodation, holiday packages, rail tickets, bus tickets, car hire and ancillary requirements like providing travel insurance and visa processing through third parties. We are a one-stop travel shop that provides a listing of all major domestic full-service and low-cost airlines operating in India and all major airlines operating to and from India; apart from offering over 60,000 domestic accommodation properties in India and more than 500,000 properties outside India. We also serve rail and bus ticket booking needs of travellers through Indian Railways and all major Indian bus operators.

About Meru:

Launched in 2007, MERU pioneered the concept of tech-enabled ride-hailing service in India. Having served over 15 million customers in 24 cities, MERU offers both local and outstation rides for point-to-point travel and rental packages. MERU maintains its long-standing relationship across all the major private airports in India and has been the official cab service for these



airports for over a decade. Alongside local city transport, MERU's outstation service now covers 100 cities and 7000+ destinations. Customers can book MERU rides via the MERU App (Android and iOS), website (www.meru.in), 24x7 contact center (44224422) and at dedicated booking counters present at airports. MERU also stands strong in the B2B sector for providing corporate travel solutions under its MeruBiz offerings (www.merubiz.in), such as Employee Transportation, Executive Car-Rentals, Airport Transfers, Travel Concierge and Corporate Bulk Bookings for events /conferences, and more. MERU has a wide fleet of vehicles ranging from hatchbacks, economy and luxury sedans, premium SUVs and buses.

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