



Press Release

Meru launches first-of-its kind office commute service Meru Reserve

- Commuters can book rides for up to a month in advance
- Meru Reserve guarantees cab availability, no surge pricing
- · Rides can be rescheduled, cancelled or altered at no extra cost
- Up to 40% discount on EV rides in Mumbai and Delhi

Mumbai, October 15, 2020: Meru Mobility Tech Pvt Ltd., a pioneer in providing emobility services in India, today announced the launch of Meru 'Reserve', a new ridehailing service guaranteeing commuters a hassle-free ride even during peak rush hours.

The service, through which commuters can book their trips to and from the office for an entire month in advance, will have no surge pricing. It will also eliminate the need to look for a ride as well as annoyances like cancelled rides.

Commuters will find their cab at their doorstep on the day and at the time they have asked for it. Moreover, they can alter, cancel or reschedule rides at no extra cost. Almost 20 million white collared employees travel to work every day. As many as 95 percent prefer using public transportation. Still, there are no specific office commute services currently available to address their need.

Meru Reserve, the first such non-subscription service in the country, will bridge this needs-gap, which is only set to grow wider in a post-COVID world with even more commuters expected to switch from mass transit systems like trains to private cabs.

Mr. Neeraj Gupta, Founder and Managing Director, Meru Mobility Tech Pvt. Ltd. said, "We all know what it's like rushing about getting ready for work in the morning. On top that, the headache of booking a cab is something we could do without. Paucity of cabs, long wait times, surge pricing and no guarantee that once booked your booking won't be cancelled, these are all stresses that Meru Reserve will eliminate. Its commuter-friendly flexibility together with its competitive pricing promises commuters a hassle-free trip to and from work for a whole month."

Meru Reserve will allow commuters to book rides for up to 30 days in advance in three simple steps: choose Pickup and drop, select number of rides, choose the duration for commute, and the ride is booked.

Commuters using the service can either pay directly or bill their fare to the company, eliminating the need to keep track of and maintain invoices for rides taken. Commuters can opt for and EV ride and avail a discount of up to 40% in Mumbai and Delhi. Going forward, Meru Reserve plans to expand its service beyond employee transportation.

Meru Mobility Tech Pvt. Ltd. is accredited to be the only Indian cab company providing 7-tier safety measures during Covid-19 pandemic and is the first to introduce ozone treatment of its cabs.

About Meru:

Launched in 2007, MERU pioneered the concept of tech-enabled ride-hailing service in India. Having served over 20 million customers in 24 cities, MERU offers both local and





outstation rides for point-to-point travel and rental packages. MERU maintains its long-standing relationship across all the major private airports in India and has been the official cab service for these airports for over a decade. Alongside local city transport, MERU's outstation service now covers 100 cities and 7000+ destinations. Customers can book MERU rides via the MERU App (Android and iOS), website (www.meru.in), 24x7 contact center (44224422) and at dedicated booking counters present at airports. MERU also stands strong in the B2B sector for providing corporate travel solutions under its MeruBiz offerings (www.merubiz.in), such as Employee Transportation, Executive Car-Rentals, Airport Transfers, Travel Concierge and Corporate Bulk Bookings for events /conferences, and more. MERU has a wide fleet of vehicles ranging from hatchbacks, economy and luxury sedans, premium SUVs and buses.

About Mahindra

The Mahindra Group is a USD 19.4 billion federation of companies that enables people to rise through innovative mobility solutions, driving rural prosperity, enhancing urban living, nurturing new businesses and fostering communities. It enjoys a leadership position in utility vehicles, information technology, financial services and vacation ownership in India and is the world's largest tractor company by volume. It also enjoys a strong presence in renewable energy, agribusiness, logistics and real estate development. Headquartered in India, Mahindra employs over 2,56,000 people across 100 countries.

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